

March 31, 2023

As we mark the end of the first quarter of 2023, I am pleased to introduce our Quarterly Update.

Moving forward, residents can expect to see these updates on a quarterly basis, and I plan to use this space to update you on SLRD initiatives, while also reporting on our results, as we work collaboratively, for the betterment of the region.

In December, the SLRD Board of Directors and senior leadership team took some time to begin the strategic planning process for this term.

While we need to dig in a bit deeper in the coming months to develop a comprehensive strategic plan with areas of focus and strategic priorities, in February, we adopted the [2023 Action Plan](#), which highlights immediate Board priorities, as well as upcoming priorities and areas for advocacy.

The Board's 2023 Action Plan will be updated throughout this process, and we will share the status of priority projects, operational initiatives and advocacy efforts in the next Quarterly Report.

In the work we do, whether it's in setting our strategic priorities and areas for advocacy, responding to the needs of our communities in delivering services with exceptional customer service, or implementing new performance management tools, we will take a *people first* approach.

The Board is committed to better understanding the needs of our constituents, to working collaboratively with our partners, and to supporting our team as we navigate ways to deliver services in an evolving landscape, and with limited resources.

In the coming months we will implement new tools which will help to improve our external communications and engagement efforts, and programs to enhance the way we identify, measure and report on results.

I'm optimistic for the path forward, and look forward to sharing regular updates with you.

In the meantime, I invite you to visit the SLRD website: www.slrd.bc.ca to find out more about the organization, our role and the services we provide.

And if you want to reach out directly to me, or any of the SLRD Board members, you will find our contact information here: <https://www.slrd.bc.ca/about-us/board-staff-directories/slrd-board>

Jen Ford
Chair, Squamish-Lillooet Regional District